

UNITED ARAB EMIRATES
MINISTRY OF INTERIOR



الإمارات العربية المتحدة
وزارة الداخلية

Vehicle Ownership Renewal

Moi Services Website

User Manual



1. Access to the Service:

Choose the **vehicle ownership renewal** service from the list of **vehicles services** that fall under **traffic services** then click on **start service** button.

The screenshot displays the E-Services portal interface. At the top, there are navigation tabs for 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES', along with a search bar and the word 'العربية' (Arabic). Below the navigation, a sidebar on the left lists various service categories: Traffic Services (highlighted), Policing Services, Punitive & Reformatory, Civil Defence Services, Weapons & Explosives, and Private Security. The main content area is titled 'TRAFFIC SERVICES' and contains a grid of service cards. The 'Vehicles Services' category is highlighted with a red box. Within this category, the 'Vehicle Ownership Renewal' service card is also highlighted with a red box. Each service card includes an icon, the service name, and a 'Start Service' button.

TRAFFIC SERVICES	Traffic Profile Services	Traffic Fines Services	Driving Licensing	Vehicles Services	Traffic Accidents	Certificate Services	Other Services	Public Services			
Policing Services	Vehicle Details Start Service	Issuance of a Vehicle Registration Card Start Service	Vehicle Ownership Renewal Start Service	Punitive & Reformatory	Vehicle Ownership Transfer Start Service	Transfer Vehicle Ownership And Transfer To Other Emirate Start Service	Transfer Vehicle Ownership And Export Outside Country Start Service	Civil Defence Services	Lost Vehicle Registration Card Replacement Start Service	Damaged Vehicle Registration Card Replacement Start Service	Vehicle Details Modification in the Vehicle Registration Card Start Service
Weapons & Explosives				Private Security							



2. Service Steps:

1. Select the plate number that you want to renew the vehicle ownership for.

Vehicle Ownership Renewal

Service Description
In this service, you can renew your selected vehicle registration card.

Progress Percentage
25%

Traffic No. 1020025432

Select one of the following plate numbers:

Search by plate number

TOYOTA

12342

TOYOTA

8 12341

8

Showing 10 of 10 Plates



2. After selecting the vehicle plate number, if there are no restrictions or fines, the below page will appear where you have to enter delivery address details which includes:

1. Select **Emirate or region**

2. Select **Address**: Where you can select an address from the registered addresses or add new one by clicking on **add new address** button

Restrictions Service Fees Payment Gateway

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
Total Amount (AED)		365 AED

Showing 1 to 2 of 2 entries

To continue, Please fill your address :

Note: Will be delivered within 72 hours (Addresses inside UAE only).

Emirate/Region * Abu Dhabi

Address * Please Select

+ Add New Address

Next



2.1. When you click the **Add New Address** button the below form will appear through which you can add the details of the delivery address, enter the required data and then click on **Save As New** button.

i Delivery address X

Address Name *
Enter text.

Emirate *

City *
Text and numbers are allowed.

Property Type *

Address Line 1 *
Enter text : Address

Address Line 2
Enter text : Address

P.O Box Number
Enter number ex. 2020

Mobile Number *
ex. 05xxxxxxxx

Default Address



2.2. The added address will be displayed in the **address** list, select the delivery address and then click on **Next** button.

Restrictions Service Fees Payment Gateway

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
Total Amount (AED)		365 AED

Showing 1 to 2 of 2 entries

To continue, Please fill your address :

Note: Will be delivered within 72 hours (Addresses inside UAE only).

Emirate/Region* Abu Dhabi

Address*

Address name 8525673 d, d, ... x

Please Select

كمال حسين
00000 نون، مصفح، Abu Dhabi
Mobile Number: 0569222994

Ahmad Mahmoud
Mushref mall, 1312, Abu Dhabi,
13212, Abu Dhabi
Mobile Number: 0555755886

Next



3. To confirm redirecting to payment gateway click on **YES** button.

i Confirmation X

You are going to be redirected to the payment gateway.
Would you like to continue ?

NO **YES**

4. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.

سداد أبوظبي
Abu Dhabi Pay العربية

Select payment method

Saved Cards (1)

Select from the cards below, or add a new one. ADD A NEW CARD

Card Number
4572-51*-**-2597

Expiry
03/26 Remove card

Credit / Debit / Prepaid Card

samsung pay

PAYMENT TO
MINISTRY OF INTERIOR

TRANSACTION AMOUNT
AED 700.00

SERVICE CHARGE
AED 3.00

SUBTOTAL
AED 703.00

TOTAL
AED 703.00

PAY

CANCEL



5. Add your rating of the service through the customer pulse survey screens shown below.

United Arab Emirates

نبض المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the Website? *

Extremely Dissatisfied

Extremely Satisfied

Next

English

Customer Pulse Survey

Is there anything else you would like to share with us?

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous Submit



6. Check your Application details with the payment receipt and the new registration card as shown below.

Restrictions Service Fees Payment Gateway

Step: Payment Gateway

Payment Result

Payment has been done successfully ✓

Vehicle Receipt Information:

Receipt No.	1111111111
Receipt Date.	18/11/2019
Receipt Time.	12:00 AM

[View Receipt](#) Please click here

This is the new registration card